EDC WOMEN IN TRADE SESSION September 3rd, 2020

A PATH TO NEW MARKETS









SPEAKERS

Jennifer Cooke Corporate Lead | Women in Trade jcooke@edc.ca

Emiliano Introcaso, CITP Export Advisor eintrocaso@edc.ca





AGENDA

- Introduction to EDC and FITT
- EDC's Commitment to Womenowned and Women-led Businesses
- WIT Keys to Success
- A Path to New Markets
- EDC's Trade Toolkit
- Q & A



Export Development Canada is Canada's export credit agency.

OUR MISSION: HELP COMPANIES GO, GROW AND SUCCEED IN MARKETS ACROSS THE WORLD.



EDC Overview

WE HELP CANADIAN BUSINESSES OF ALL SIZES GO GLOBAL



Market intelligence, economic and export reports



Financial products and services – risk management experts



<u>Connections</u> <u>Program</u>



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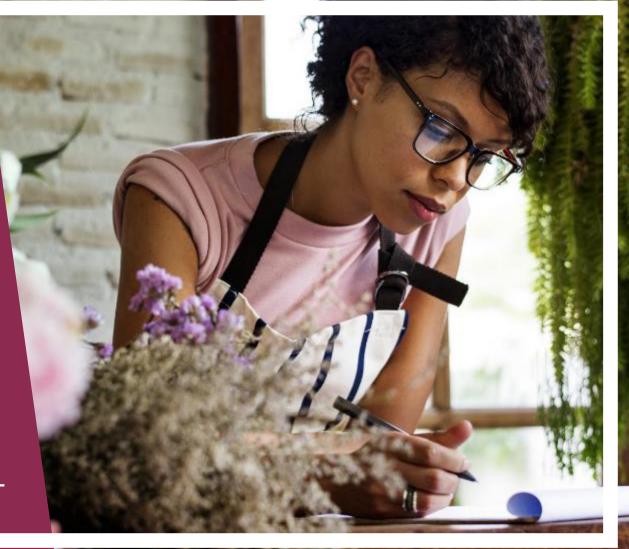
COVID-19 HAS DISRUPTED CANADIAN BUSINESSES AND THE ECONOMY.

Alongside federal partners and Canadian financial institutions, EDC has a role to play in responding to the current economic crisis and we have expanded our mandate.



EDC'S WOMEN IN TRADE STRATEGY

"More than ever, EDC is committed to engaging women-owned and women-led businesses with greater intention. Our goal is to increase our support for Canadian women in trade, serve their needs and inspire them to grow and scale through exports. Not only is it our priority but helping women is a large growth opportunity for EDC and for Canada. We have a strategic plan to focus, invest and measure our progress in supporting womenowned and led businesses."





THE FOUNDATION



Launched a women-focused initiative announcing a \$250M target to facilitate more trade opportunities for Canadian women-owned and -led companies using financing and insurance

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EDC WOMEN-IN-TRADE STRATEGY - 5 PILLARS





Empower



...having more women-owned and women-led companies exporting and growing in Canada





SAMPLER: GOING WORLDWIDE ONE SAMPLE AT A TIME



WHY EXPORT?

EXPORTERS DO BETTER

Generate 121% more revenue

Are 25% more innovative

Experience 20% less risk



Women are starting new businesses at

1.5x The rate of men Women- owned businesses account for

16%

of all Canadian SMEs Only **11%**

of all womenowned Canadian SMEs are **exporting** Women-owned enterprises increased by

250%

the proportion of revenues derived from exports since 2011

12,500+ Women exporters in Canada, and vast

exporters in Canada, and vasi opportunity remains for more!

1.5B

Potential **Customers** in markets where Canada has FTAs Women SME **exporters** are

4x

more likely to be larger than non-exporters A modest û in # women-owned SME's would add

\$150B

to Canada's GDP



WAYS YOU CAN START EXPORTING

 Follow existing customers in Canada to their other locations around the world

 Partner with a complimentary business

 E-commerce - Leverage technology or new distribution methods

✓ Direct investment in market

KEYS TO SUCCESSFUL EXPORTING

- Knowledge and preparation
- Find out who the competitors and the customers are in the target market
- Determine your unique value propositions
- Understand Canada's Free Trade Agreements and how they could benefit your business to access \$1.5B new customers
- Invest time to understand the culture
- Develop a market entry plan
- Make sure you have enough human capital and working capital – plan your resources



Women-in-trade: A Path to New Markets What you'll learn during this session:

- How to select a market: the process, tools available and strategies to narrow and choose your first global market
- International Costs Considerations before entering an international market
- The importance of having an Export Plan and how to use it to apply for grants and government programs



HOW TO SELECT A MARKET: THE PROCESS, TOOLS AVAILABLE AND STRATEGIES TO NARROW AND CHOOSE YOUR FIRST GLOBAL MARKET



Market Size and Growth

Examine target market data from the last three to five years and consider the following questions:

- 1 | Has market growth been consistent year over year?
- 2 | How much is spent annually on products or services like the ones offered by the organization?
- 3 | How many potential buyers are there likely to be?
- 4 | Are there a lot of products or services already in the market that will be competition?
- 5 | Can the organization match or beat the prices competitors are charging?
- 6 | Are there cultural factors that may affect the marketability of the product or service?
- 7 | Is the market industrializing rapidly? If so, can products or services be developed to take advantage of this?
- 8 | Has there been market growth even during periods of economic recession?

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Market Accessibility

- 1 | Would the organization's products or services be subjected to high tariff and/or non-tariff barriers?
- 2 Are there already many suppliers of the type of product or service, making it more difficult to access the market share needed?
- 3 | Is the product or service the organization wants to import/export banned, restricted or controlled in the target market?
- 4 | Are there safety or testing requirements for the product or service?
- 5 | Are there any non-preferential or preferential rules of origin that the product or service must comply with?
- 6 | Will shipping the product or providing the service to the market be expensive and/or logistically complicated?

Business and Political Environment

- 1 | Is the economy stable and growing?
- 2 | Are governments at the national and regional levels friendly to foreign organizations and investors?
- 3 | Are there any issues with currency exchange, transfer or convertibility?
- 4 | Is the political system stable?
- 5 | If assets are placed in the country or invested there, are there risks of political upheavals that could threaten the assets and investments?
- 6 | How strong are the local legal and governmental institutions?
- 7 | Is there widespread corruption?
- 8 What is the cultural distance between the domestic or current operations and the potential new target market?
- 9 What is the language of business in the target market? Will it require resources for interpretation and translation for business dealings and product or service modification?



Market Research: Key Research Considerations for Exporters

Macroeconomic Data

Gross national	Gross domestic	Purchasing	Household	Market size
product	product	power parity	disposable	
(GNP)	(GDP)	(PPP)	income	
Market potential	Market resources	Market sectors	Infrastructure	Urbanization



Market Research: Cultural and Lifestyle Information

Involves several areas of research:

- Material culture
- Cultural preferences
- Languages
- Education
- Religion
- Ethics and values
- Social organization



Prioritizing Markets for Further Investigation

- Largest number of potential customers
- Fewest potential barriers (legal, political, financial)
- Fewest competitors
- Most stable political environment
- Highest growth economy

COST CONSIDERATIONS BEFORE ENTERING A NEW MARKET



COST AND PRICING ELEMENTS OF FINDING CUSTOMERS INTERNATIONALLY



The following are unique costs for global sales:

- International business travel
 - Visa costs, airfare, accommodations, etc.
- Participation in trade fairs and missions abroad
- Hiring of foreign agents selling services
- Translations and marketing



Incremental Costs of Doing Business Abroad

Basic cost item	Factors resulting in additional costs in foreign transactions	
Market research,	Foreign travel	
marketing and sales	 Additional communications, e.g. telephone, fax, couriers 	
	 Participation in international trade fairs and exhibitions 	
	Credit checks on foreign importers/suppliers	
	Translation and legal services	
	 Development of language skills 	
Manufacturing	 Product modification and adaptation to suit the requirements of the target market 	
	 Product testing and regulatory acceptance, especially for food items 	

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Basic cost item	Factors resulting in additional costs in foreign transactions	
Distribution	 Exporters' and agents' services 	
	 Servicing of foreign accounts 	
Finance	 Financial instruments, e.g. letters of credit and documentary collections or confirmations 	
	Export credit insurance	
	 Additional financial services, e.g. purchase of receivables at discount 	
	 Exchange rate movements, or protection against such movements 	

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THE IMPORTANCE OF HAVING AN EXPORT PLAN AND HOW TO USE IT TO APPLY FOR GRANTS AND GOVERNMENT PROGRAMS



Some of the key contents of an Export Plan

Executive Summary

Organizational Profile

Sales and Marketing Objectives

Situational Analysis

Product and Service Offerings

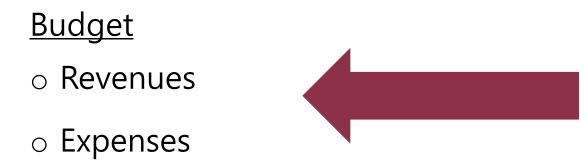
Market Analysis

- Political and Economic
- Socio-Cultural
- o Legal
- \circ Business
- Competitors
- o Distribution

Some of the key contents of an Export Plan

Customer Profiles

Sales and Marketing Strategies Sales and Marketing Action Plan



Evaluation, Controls and Contingency Plans

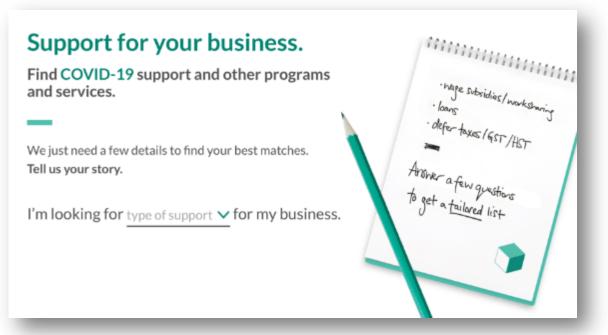
> <u>Pro-Tip</u> Include a Cash Flow statement



Resources to build an Export Plan

- Webinar by EDC: <u>"Action Plan: Mapping Out Your Export Strategy"</u>
- Article by EDC: <u>"How to build an export plan"</u> & <u>Women in trade:</u> <u>What it takes to succeed</u>
- Article by BDC <u>3 essential steps for entering a foreign market</u>.
- Government Resource: Get ready to Export: My Export Plan
- BDC's Marketing Plan Templates that you can download for free

Government Grants



Innovation Canada online search tool – answer a few questions to filter through all available programs based on which are relevant to you.

- You can also <u>speak with an Innovation Advisor</u> by calling **1-855-534-8433**.
- They can provide **one-on-one** support with determining which program(s) might be a fit for you.



Organizations supporting women-owned businesses

The <u>Business Women in International Trade (BWIT) program</u> supports Canadian women entrepreneurs who are selling internationally. You can find tips, success stories and information funding opportunities and trade missions for women-owned businesses. You can contact BWIT for any information at <u>bwit@international.gc.ca</u>.

<u>Canada Business Ontario</u> has information and resources. They have a <u>Women in</u> <u>Business Guide</u> that you can review as well.

Consider registering with <u>WeConnect</u> and <u>WBE</u>. These directories are leveraged for matchmaking between women businesses and companies with supplier diversity programs.

<u>Women of Influence</u> offers programs such as mentoring, and connections. You can contact them at <u>info@womenofinfluence.ca</u>.



FITTskills Lite Series – Free Guide Downloads



- <u>Cash Flow Management</u>
- Marketing with Digital Technology
- Analysing and Mitigating Currency/Foreign <u>Exchange Risks</u>
- Intellectual Property Protection





FINANCING TOOLS

& How EDC Can Help

GROWTH: DON'T GET CAUGHT OFF GUARD

- Ensure you have access to capital required for contracts
- Explore how work-in-progress can be financed
- Consider insurance for risk mitigation
- Financing international assets such as Foreign A/R, inventory and equipment
- Contracts may require performance, bid or advanced bonds (L/Cs)
- Manage foreign exchange risks



Women in Trade Investment Program

- Program launched in May 2019 to help close the gap in access to capital for women entrepreneurs, increased to \$100M fund in 2020
- To support earlier stage Canadian womanowned or -led companies that are strong candidates for significant export growth
- Funds comes in the form of equity capital through direct investments or investments in Canadian venture capital funds that demonstrate a commitment to gender diversity
- Canadian companies owned and/or strategically led at the C-suite level by 1 or more women
- > Min CAD \$1M per year revenue run rate
- Commercialized, solid revenue traction and accelerating with significant export growth potential, focused on sales growth and managing cashflow, stabilizing ops





CREDIT INSURANCE

- Risk transfer
- 90% coverage against nonpayment
- Offer customers more competitive payment terms
- Increased access to cash from financial institution



EDC'S TRADE TOOLKIT

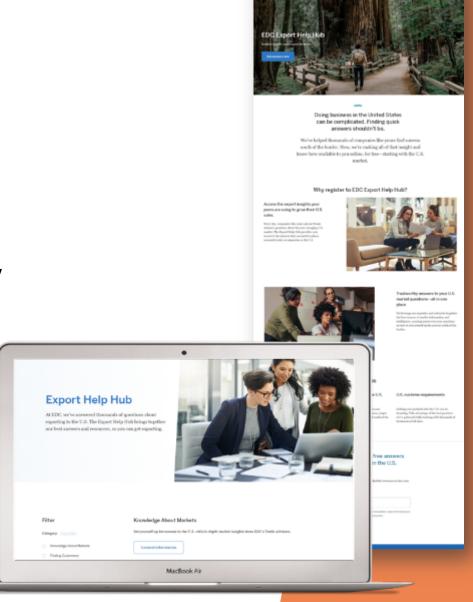
Access these tools by creating a free MyEDC Account



EXPORT HELP HUB

A curated, digital knowledge hub wherein companies can access the insight and knowhow on expanding internationally— currently servicing U.S. & European Union markets.

- Access the expert insights your peers are using to grow their U.S. & EU sales.
- Trustworthy answers to your U.S. & EU market questions—all in one place





EDC INLIST

EDC InList draws on Export Development Canada's extensive global network, to bring you trusted service providers in Canada and in markets around the world.

Connect to the right contacts, and put your export plans in motion.

EDC InList

Building relationships is the key to success in international markets—but finding the right contacts takes time. EDC InList connects you to service providers you can trust.







EDC COMPANY INSIGHT

Help to answer:

"Should I get into business with this company?"

- Is this a real company?
- What are the financial risks?
- Is there a reputational risk?

EDC Company InSight

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Company Information						
Company Information						
Company Name	Alpha Industries					
Website	ipo.gov.pik					
Headquarter Information						
Country	Pakistan					
Street Adress	Patr#ST182 New Broad Casting House Behind KDA Ciric Center Block -14 Cutshan-e-ligbal	New Broad Casting House (Ground Floor) Behind KDA Ciric Center Block -14				
City	Karachi -75300					
Contact Information						
Contact Name	Dr. Muhammad Fayyaz Ahr	rad				
Contact Ernal	patent@ipo.gov.pk					
Contact Phone Number	(52) 21 992 305 38					
~~~						
You've verified the company's legal name. Now what? The EDC Company InSight Checklist can guide you through more due diligence						
	000					
Think about country risk	Search the legal name against aliases	When is enough enough?				
Even though you're verting a company, the country risk matters lion. Could there be a risk of doing business there?	It's important to search-after possible names, or aliases, when you conduct a company sheek.	Its important to gather enough information so that you feel confident about making a decision. The more research you do, the better.				

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### **EDC COUNTRY INFO**

#### Grow beyond Canada's borders with the help of our international expertise

#### Bermuda

Wondering where your next market is? You've come to the right place.



#### Country and Market Info / Bermuda

#### Evaluating the market in Bermuda

We can help you get a better understanding of market activity, relationships and support to grow your business.

#### EDC Position



Open

What this means:

Actively pursuing business

· All EDC solutions are available in this market, subject

to regular approval criteria

#### How does EDC determine the position?

EDC takes the following into account when determining the position in a given market:

- Government of Canada restrictions
- Political, human rights and corruption risks
- Other factors that may be taken into consideration are: size of the economy, diversification of the economy, risk of natural disasters



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#### **EDC GUIDES & EBOOKS**

#### CUSMA:

NAVIGATING THE NEW NORTH AMERICAN TRADE DEAL

#### EDC Economics

July 1, 2020

#### SUMMARY

- The Canada-United States-Mexico Agreement (CUSMA) entered into force on July 1, 202 half after the agreement was signed by all three parties.
- · The renegotiated deal maintains significant duty-free access and provides much needed American exporters and investors.
- Despite making numerous technical changes to the original North American Free Trade / CUSMA, the vast majority of trade with the U.S. and Mexico is expected to continue in a

#### BACKGROUND

In August 2017, all three countries began to renegotiate NAFTA, which has been in plan objective of the U.S. was to "seek a much better agreement that reduces the U.S. trad-Americans by improving market access in Canada and Mexico for U.S. manufacturing, ag For Canada and Mexico, the goal was to preserve much of the original agreement, while digital trade and progressive chapters.

Some U.S. negotiating objectives included:

- Enhance Mexico's labour standards;
- Increase market access to Canada's supply management sectors (dairy, eggs and
- Harmonize regulations on sanitary and phytosanitary measures (SPS measures) humans, animals and plants from diseases);
- Improve customs and trade facilitation, while increasing the low-value (de min duties apply for U.S. goods entering Canada and Mexico;
- Strengthen rules of origin for automobile production to source from member Canada minimum labour value content;
- Modernize the agreement by including a digital trade chapter and prevent restrictions of cross-border data flows;

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EDC'S GUIDE

August 2020

IN MEXICO

**DOING BUSINESS** 

· Increase intellectual property protections for creative pieces and biologics;

#### **Doing Business in the European** Union

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TAKE ON THE WORLD

tunities lie in the EU and



#### Doing Business in the European Union

is your guide to exporting to the EU, from finding out where opportunities lie to developing strategies to use them.

# QUESTIONS & ANSWERS



## FOR MORE INFORMATION

#### Are you new to EDC? Visit edc.ca or call us at 1-800-229-0575.

Are you an existing customer? Contact your EDC Account Manager about any additional support you need.





